



Family Exit Survey

Dear Parents,

To help us ensure we are meeting the needs of all families we kindly ask that you fill in this survey.

- At what service did your child/ren attend? _____
- On a scale of 1 to 10, how satisfied were you with the overall quality of the care given at the service?
Very Dissatisfied 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ Very Satisfied

Comments:

- Did you find the staff were approachable and friendly towards your child/ren and family?
☐ Yes ☐ No

Comments:

- Did you find the games and activities provided were suitable for your child/ren?
☐ Yes ☐ No

Comments:

- Why did you remove your child/ren from the service?

Comments:

- Would you recommend our service to your family and friends?
☐ Yes ☐ No

Comments:

- Do you have any ideas or suggestions on how we could improve the service?

Name (optional): _____

We wish you and your family all the best.

Please return to your child's service via email, in person, to our PO box or to the admin email.