



**Head Office**

5a Mandon Road, Girraween NSW 2145  
PO Box 768, Toongabbie NSW 2146

**Dear Families,**

We have had a lot of ongoing issues with Fat Zebra, the direct debt company used by Kangaroo Time to directly debt your fees.

Moving Forward, and effective immediately, we will no longer be using Fat Zebra, therefore, until we can work out a new direct debit arrangement, families will need to pay fees via direct deposit.

You will need to check your KT Connect App to see what the balance of your account is so you can transfer the balance directly into;

Activity Centres Inc

**BSB 062 224**

**ACC 0090 3590**

Its very important that you use your child's name and service attending as the description / reference for payment (eg if they attend Beresford Road Activity Centre the description will be BRAC Jane Doe, or Lapstone would be LAC John Doe) this way we are able to easily identify the payment, which will be manually applied to your KT account within 7 days of payment.

*Please note that if you have multiple children, just use 1 child's name as a reference.*

KT Statements will continue to be sent out fortnightly, on a Monday, fees will need to be paid in full within that fortnight to avoid the overdue account fee being applied.

Statement will be sent	Fees must be paid in full by
30 October 2023	10 <sup>th</sup> November 2023
13 <sup>th</sup> November 2023	24 <sup>th</sup> November 2023
27 <sup>th</sup> November 2023	8 <sup>th</sup> December 2023
11 <sup>th</sup> December 2023	22 <sup>nd</sup> December 2023
27 <sup>th</sup> December 2023	6 <sup>th</sup> January 2024
8 <sup>th</sup> January 2024	19 <sup>th</sup> January 2023
and continue each fortnight	

We apologise for any inconvenience caused by these changes, however its out of our hands.

We recommend families set up a fortnightly reoccurring scheduled payment to ensure accounts are kept up to date and avoid the overdue account fee.

Regards

Sharon Culhane

Manager

24<sup>th</sup> October 2023